

# CUCOLIS

(CURRENT CONTENTS FOR LIBRARY  
AND INFORMATION SCIENCE)

Vol.8, No.2, March 2012



Organised and published  
by  
**Ahmedabad Library Network**  
C/o INFLIBNET Centre  
Near Gujarat University Guest House,  
Navrangpura,  
Ahmedabad - 380 009  
Phone : 26305630/26300368  
Email : [alibnet@gmail.com](mailto:alibnet@gmail.com)  
URL : [www.alibnet.org](http://www.alibnet.org)

## PREFACE

CUCOLIS is especially for Indian **Library and Information Science professionals** to enable them to update their professional skill and knowledge. The latest articles published in the field of Library and Information Science in India and abroad gives information about what is new, so that active Indian Library and Information professionals, DO NOT

- Miss various types of professional opportunities.
- Miss out on much needed information for professional development.
- Work unnecessarily, when LIS information is needed.
- Waste time, money & energy in searching for information.

ADINET helps the **readers of CUCOLIS to get full text**, of selected articles, on request, for their personal and research use.

We welcome suggestions and comments from our readers.

We are thankful to the Director INFLIBNET Centre, & all INFLIBNET staff for their continuous support for various activities of ADINET.

All members who have not renewed their personal and / or institutional membership of ADINET for financial year 2010-2011 are requested to do so. Please also renew your CUCOLIS subscription.

The **Life Membership Fee** for individuals who wish to become Life Members of ADINET, is Rs. 1200/- .The **Annual Membership** fee is now Rs.300/-. In this Issue we have included a **Key Word Index** , which will help the readers to retrieve precise information.

March 2012

**Publisher**

## INDEX

Sr. No.	Journal	VOL / ISSUE	PAGE
1	Aslib Proceedings	Volume 64 Issue 1, 2012	1
2	Campus-Wide Information Systems	Volume 29 Issue 2, 2012	1
3	Cataloging & Classification Quarterly	Volume 50 Issue 1, 2012	2
4	Information Management & Computer Security	Volume 20 Issue 1, 2012	2
5	Interlending & Document Supply	Volume 40 Issue 1, 2012	2
6	Journal of Documentation	Volume 68 Issue 3, 2012	3
7	Journal of Enterprise Information Management	Volume 25 Issue 2, 2012	4
8	Journal of Intellectual Capital	Volume 13 Issue 2, 2012	5
9	Journal of Knowledge Management	Volume 16 Issue 1, 2012	5
10	Journal of Knowledge Management	Volume 16 Issue 2, 2012	6
11	Journal of Library Administration	Volume 52 Issue 2, 2012	7
12	Journal of Library Metadata	Volume 12 Issue 1, 2012	7
13	Library Hi Tech	Volume 30 Issue 1, 2012	8
14	Library Hi Tech News	Volume 29 Issue 1, 2012	9
15	Library Management	Volume 33 Issue 3, 2012	9
16	Library Review	Volume 61 Issue 2, 2012	10
17	Music Reference Services Quarterly	Volume 15 Issue 1, 2012	11
18	New Library World	Volume 113 Issue 1/2, 2012	11
19	New Library World	Volume 113 Issue 3/4, 2012	12
20	New Library World	Volume 113 Issue 5/6, 2012	12
21	New Review of Children's Literature and Librarianship	Volume 17 Issue 1, 2012	13
22	New Review of Children's Literature and Librarianship	Volume 17 Issue 2, 2012	13
23	Online Information Review	Volume 36 Issue 1, 2012	14
24	Online Information Review	Volume 36 Issue 2, 2012	15
25	Program: electronic library and information systems	Volume 46 Issue 2, 2012	15
26	Records Management Journal	Volume 22 Issue 1, 2012	16
27	Reference Services Review	Volume 40 Issue 1, 2012	16
28	Reference Services Review	Volume 40 Issue 2, 2012	17
29	Science & Technology Libraries	Volume 31 Issue 1, 2012	18
30	Scientometrics	Volume 90 Issue 3, 2012	19
31	Scientometrics	Volume 91 Issue 1, 2012	20
32	Electronic Library, The	Volume 30 Issue 1, 2012	22
33	Electronic Library, The	Volume 30 Issue 2, 2012	23
34	The Information Society An International Journal	Volume 28 Issue 2, 2012	24
35	VINE	Volume 42 Issue 1, 2012	24
36	VINE	Volume 42 Issue 2, 2012	25
37	Keyword Index		26-30

**Aslib Proceedings**  
**Volume 64 Issue 1, 2012**

- 1 Title : The need and viability of a mediation index in Latin American scientific production and publication: The case of the Redalyc System of Scientific Information  
Author : Eduardo Aguado-López, Gustavo Adolfo Garduño-Oropeza, Rosario Rogel-Salazar, María Fernanda Zúñiga-Roca  
Keywords: Case studies, Communities, Databases, Information systems, Latin America, Local science, Mediation, Publications, Science communication
  
- 2 Title : Latin American scholarly journal databases: a look back to the way forward  
Author : José Octavio Alonso-Gamboa, Jane M. Russell  
Keywords: Databases, Information services, Latin America, Scholarly journals, Visibility
  
- 3 Title : Organizing open archives via lightweight ontologies to facilitate the use of heterogeneous collections  
Author : J. Alfredo Sánchez, María Auxilio Medina, Oleg Starostenko, Antonio Benitez, Eduardo López Domínguez  
Keywords: archives, Clustering, Distributed collections, Information integration, Information management, Ontologies, Open archives
  
- 4 Title : Web visibility or wasted opportunity? Case studies from Mexican research institutes  
Author : Jane M. Russell, Shirley Ainsworth, Janet Díaz-Aguilar  
Keywords: Annual reports, Mexico, Research activities, Research output, Research visibility, Universities, Web sites
  
- 5 Title : Long-term digital information preservation: challenges in Latin America  
Author : Juan Voutssas  
Keywords: Digital archives Long-term preservation, Digital information, Digital libraries, Information preservation
  
- 6 Title : Finding support for disruption: developing a digital humanities project in Mexico  
Author : Ernesto Priani Saisó  
Keywords: Digital humanities, Digital libraries, Institutional support, Library projects, Mexico, Public university, Scholarly editing

**Campus-Wide Information Systems**  
**Volume 29 Issue 2, 2012**

- 7 Title : Knowledge Sharing and Educational Technology Acceptance in Online Academic Communities of Practice  
Author : Nicolae Nistor, Beate Baltes, Monika Schustek
  
- 8 Title : Information and Communication Technology Workforce Employability in Malaysia  
Author : Mohd Adam Suhaimi, Muhammad Rabiul Hasan, Husnayati Hussin, Asadullah Shah
  
- 9 Title : Making learning and web 2.0 technologies work for higher learning institutions in Africa  
Author : Edda Tandi Lwoga

- 10 Title : Exploring the adoption of a virtual reality simulation: The role of perceived ease of use, perceived usefulness and personal innovativeness  
Author : Mary Helen Fagan, Carol Kilmon, Vivek Pandey

**Cataloging & Classification Quarterly**  
**Volume 50 Issue 1, 2012**

- 11 Title : Benefits of Batch Reclamation: The Kent State University Libraries Experience  
Author : Roman S. Panchyshyn
- 12 Title : Using Internet Resources to Research Dates of Birth and Death of Relatively Obscure Individuals for Inclusion in Name Authority Records  
Author : Linnea Marshall
- 13 Title : RDA Simplified  
Author : Joy Anhalt & Richard A. Stewart
- 14 Title : The Faceted Catalog as a Tool for Searching Monographic Series: Usability Study of Lens  
Author : Larisa Walsh

**Information Management & Computer Security**  
**Volume 20 Issue 1, 2012**

- 15 Title : Towards Usable Privacy Policy Display & Management for PrimeLife  
Author : Julio Angulo, Simone Fischer-Hübner, Erik Wästlund, Tobias Pulls
- 16 Title : Why Do Some People Manage Phishing Emails Better Than Others?  
Author : Malcolm Robert Pattinson, Cate Jerram, Kathryn Parsons, Agata McCormac, Marcus Butavicius
- 17 Title : Death by a Thousand Facts: Criticising the Technocratic Approach to Information Security Awareness  
Author : Geordie Stewart, David Lacey
- 18 Title : Combating Information Security Apathy by Encouraging Prosocial Organisational Behaviour  
Author : Kerry-Lynn Thomson, Johan van Niekerk

**Interlending & Document Supply**  
**Volume 40 Issue 1, 2012**

- 19 Title : Resource sharing in a cloud computing age  
Author : Matt Goldner, Katie Birch  
Keywords: Change management, Cloud computing, Electronic document delivery, Interlending, Interlibrary loan, Resource sharing
- 20 Title : RapidILL: an enhanced, low cost and low impact solution to interlending  
Author : Thomas G. Delaney, Micheal Richins  
Keywords: Cost savings, Document delivery, Efficiency, Interlending, Interlibrary loan, RapidILL, Resource sharing, Workflow

- 21 Title : Light at the end of the tunnel: transitioning from one interlending system to another  
 Author : Cathie Jilovsky, Sharon Howells  
 Keywords: Australia, Change management, Interlending,, LADD, Relais ILL, VDX
- 22 Title : Add to cart? E-commerce, self-service and the growth of interlibrary loan  
 Author : Collette Mak  
 Keywords: Academic libraries, Interlending, Self-service, Selling methods, University libraries
- 23 Title : Streamlining interlibrary loan and document delivery workflows: tools, techniques, and outcomes  
 Author : Margarita Moreno  
 Keywords: Australia, Document delivery, Interlending, National libraries, Process improvement, Relais, Workflow analysis
- 24 Title : Going global: an international survey of lending and borrowing across borders  
 Author : Tina Baich, Heather Weltin  
 Keywords: Interlending, International, Survey research, Surveys
- 25 Title : Global resource sharing from a Pacific Northwest perspective  
 Author : Margaret Bean, Heidi Nance, Linda Frederiksen  
 Keywords: Academic libraries, International interlibrary loan, United States of America
- 26 Title : How copyright affects interlibrary loan and electronic resources in Canada  
 Author : Robert Tiessen  
 Keywords: Canada, Copyright, Intellectual property, Interlibrary loan, Licence agreements
- 27 Title : Opening interlibrary loan to open access  
 Author : Tina Baich  
 Keywords: Academic libraries, Interlending, Interlibrary loan, Open access
- 28 Title : Interlending and document supply: a review of the recent literature: 77  
 Author : Mike McGrath  
 Keywords: Big deals, Copyright law, E-books, Grey literature

**Journal of Documentation**  
**Volume 68 Issue 3, 2012**

- 29 Title : Information sources at play: the apparatus of knowledge production in contraceptive counselling  
 Author : Johanna Rivano Eckerdal
- 30 Title : Is classification necessary after Google?  
 Author : Birger Hjørland
- 31 Title : Professional Avatars: Librarians and Educators in Virtual Worlds  
 Author : Lorri M. Mon
- 32 Title : A Review of Theoretical Models of Health Information Seeking on the Web  
 Author : Christine Marton, Chun Wei Choo

- 33 Title : Exploring A Framework For Comprehensive And Successful Preservation Management In Libraries  
Author : Maja Krtalic, Damir Hasenay
- 34 Title : Epistemic Foundation of Bibliographic Classification in Early China: A Ru Classicist Perspective  
Author : Hur-Li Lee
- 35 Title : Information retrieval (IR) and the paradox of change: an analysis using the philosophy of Parmenides.  
Author : Clare Victoria Thornley

**Journal of Enterprise Information Management**  
**Volume 25 Issue 2, 2012**

- 36 Title : Interoperability adoption among government and corporate portals in India: a study  
Author : Rakhi Tripathi, M.P. Gupta, Jaijit Bhattacharya  
Keywords: E-government, Integration, Interoperability, One-stop portal, Open systems
- 37 Title : A process approach to distribution channel re-engineering  
Author : Ales Groznik, Marinko Maslaric  
Keywords: Business process modeling, Business process re-engineering, Distribution management, Distribution process, Logistics, Reengineering
- 38 Title : The intellectual structure of the supply chain management discipline: A citation and social network analysis  
Author : Mihalios Giannakis  
Keywords: Bibliometric study, Citation analysis, Journals, Social network analysis, Supply chain management
- 39 Title : Organizing for post-implementation ERP: A contingency theory perspective  
Author : Kevin P. Gallagher, Vickie Coleman Gallagher  
Keywords: Contingency planning, Contingency theory, Enterprise resource planning (ERP), Manufacturing resource planning, Organizational structures, Post-implementation, Subject matter expert (SME)
- 40 Title : Enablers and inhibitors of advanced information technologies adoption by SMEs: An empirical study of auto ancillaries in India  
Author : G. Kannabiran, P. Dharmalingam  
Keywords: Advanced IT adoption, Auto ancillaries, Enablers, India, Inhibitors, Small to medium-sized enterprises

**Journal of Intellectual Capital**  
**Volume 13 Issue 2, 2012**

- 41 Title : Towards measures of national intellectual capital: An analysis of the CHS model  
Author : Sten Ståhle, Pirjo Ståhle

- 42 Title : Intellectual Capital Risks and Job Rotation  
Author : Julia Brunold, Susanne Durst
- 43 Title : Analysis Of Intellectual Capital Disclosure – An Illustrative Example  
Author : Norhayati Mat Husin, Keith Hooper, Karin Olesen
- 44 Title : The Determinants of HC Disclosures of Indian Firms  
Author : Sonia Jindal, Manoj Kumar
- 45 Title : The Influence of Intellectual Capital on Export Performance  
Author : Stevo Pucar
- 46 Title : Managing intellectual capital in Nigerian telecommunications companies  
Author : Olunifesi Adekunle Suraj, Nick Bontis

**Journal of Knowledge Management**  
**Volume 16 Issue 1, 2012**

- 47 Title : KM governance: the mechanisms for guiding and controlling KM programs  
Author : Andreas Schroeder, David Pauleen, Sid Huff  
Keywords: Governance, IT governance, KM function, KM governance, Knowledge management
- 48 Title : A new approach to the concept of knowledge strategy  
Author : Mario J. Donate, J. Ignacio Canales  
Keywords: Empirical research, Innovation, Knowledge management, Knowledge strategy, Performance
- 49 Title : Leadership transitions, tacit knowledge sharing and organizational generativity  
Author : Melissa Peet  
Keywords: Knowledge creation, Knowledge transfer, Leadership, Leadership development, Management succession, Succession planning, Tacit knowledge
- 50 Title : Knowledge acquisition's mediation of social capital-firm innovation  
Author : Ricardo Martínez-Cañas, Francisco J. Sáez-Martínez, Pablo Ruiz-Palomino  
Keywords: Innovation, Interfirm relations, Knowledge acquisition, Science parks, Social capital
- 51 Title : Organizational and behavioral factors that influence knowledge retention  
Author : Ellen Caroline Martins, Hester W.J. Meyer  
Keywords: Knowledge behavior, Knowledge loss, Knowledge management, Knowledge retention, Organizational behaviour, Principal component factor analysis, Tacit knowledge
- 52 Title : Narratives in knowledge sharing: challenging validity  
Author : Daniel Geiger, Georg Schreyögg  
Keywords: Knowledge management, Knowledge sharing, Narratives



- 53 Title : Knowledge sharing in the Dubai Police Force  
 Author : Ibrahim Seba, Jennifer Rowley, Rachel Delbridge  
 Keywords: Knowledge exchange, Knowledge management strategies, Knowledge sharing, Police, Police forces, Public sector, Public sector organizations
- 54 Title : Knowledge sharing in Chinese service organizations: a multi case cultural perspective  
 Author : Rodney McAdam, Sandra Moffett, Jian Peng  
 Keywords: Case analysis, Case studies, China, Chinese organizations, Culture, Knowledge sharing, Multi-level
- 55 Title : What one feels and what one knows: the influence of emotions on attitudes and intentions towards knowledge sharing  
 Author : Bart van den Hooff, Alexander P. Schouten, Stojan Simonovski  
 Keywords: Attitudes, Emotions, Intentions, Knowledge management, Knowledge sharing
- 56 Title : Knowledge exchange using Web 2.0 technologies in NGOs  
 Author : Christina Matschke, Johannes Moskaliuk, Ulrike Cress  
 Keywords: Computers, Continuous learning, Knowledge exchange, Knowledge management, Non-governmental organizations, Web 2.0

**Journal of Knowledge Management  
 Volume 16 Issue 2, 2012**

- 57 Title : An Integrated View of Knowledge Management for Performance  
 Author : Sangjae Lee, Byung Gon Kim, Hoyal Kim
- 58 Title : The practices of knowledge managers in Lafarge.  
 Author : Alexandre Perrin
- 59 Title : Improving knowledge management processes: A hybrid positive approach  
 Author : Isabel Pinho, Arménio Rego, Miguel Pina Cunha
- 60 Title : Classifying Organizations by Knowledge Intensity – Necessary Next-Steps  
 Author : Joyline Makani, Sunny Marche
- 61 Title : Knowledge management and its critical factors in social economy organizations  
 Author : Leonor Cardoso, Andreia Meireles, Carlos Ferreira Peralta
- 62 Title : Knowledge Sharing in Cross-Functional Teams: A Coopetitive Model  
 Author : Shahla Ghobadi, John D'Ambra
- 63 Title : Manufacturing strategy process and organizational knowledge: a cross-country analysis  
 Author : Ely Paiva, Elena Revilla, Aleda Roth
- 64 Title : Positioning Change Readiness in Knowledge Management Research  
 Author : Fariza Rusly, James L Corner, Peter Yih-Tong Sun
- 65 Title : Tacit Knowledge: Review And Possible Research Directions  
 Author : Krishna Venkitachalam, Peter Busch

- 66 Title : The Benefits of Sketching for Knowledge Management  
Author : Roland Andreas Pfister, Martin J. Eppler

**Journal of Library Administration**  
**Volume 52 Issue 2, 2012**

- 67 Title : The Emerging Library: Structure, Culture, and Lessons Learned from the Dissolution of a Combined Libraries-IT Organization  
Author : Catherine Quinlan & Hugh McHarg
- 68 Title : The Integration of Libraries and Academic Computing at Columbia: New Opportunities for Internal and External Collaboration  
Author : Patricia Renfro & James G. Neal
- 69 Title : Co-designing, Co-developing, and Co-implementing an Institutional Data Repository Service  
Author : Michael Witt
- 70 Title : Embracing Hybridity: The Merged Organization, Alt/Ac and Higher Education  
Author : Elliott Shore
- 71 Title : Library Information Technology Collaborations at the University of New Mexico  
Author : Martha Bedard, Dale Hendrickson, Rebecca Lubas & Johann Van Reenen
- 72 Title : Pegasus, PONI and the iPad: A Thirty Year Strategic Alliance Creates an Environment for Technical Innovation and Enhanced Academic Support at Southern Methodist University  
Author : Gillian M. McCombs & Joe Gargiulo

**Journal of Library Metadata**  
**Volume 12 Issue 1, 2012**

- 73 Title : An Evaluation of Metadata Integrity in Textual Documents  
Author : F. O. Isinkaye, A. B. C. Robert & B. A. Ojokoh
- 74 Title : An Assessment of Google Books' Metadata  
Author : Ryan James & Andrew Weiss
- 75 Title : A New Wave of Government Information Management: The Development of a Function-Based Classification Structure in a Canadian Government Organization  
Author : Seolji Park & Diane Rasmussen Neal
- 76 Title : The Digital Object in Context: Using CERIF With METS  
Author : Richard Gartner

**Library Hi Tech**  
**Volume 30 Issue 1, 2012**

- 77 Title : Library Hi Tech at 30  
Author : Michael Seadle  
Keywords: Computers, Digital libraries, Libraries, Library buildings, Library facilities, Library users

- 78 Title : Through a game darkly: student experiences with the technology of the library research process  
Author : Karen Markey, Chris Leeder, Soo Young Rieh  
Keywords: Computer games, Information, Information research, Information searches, Libraries
- 79 Title : Use and understand: the inclusion of services against texts in library catalogs and "discovery systems"  
Author : Eric Lease Morgan  
Keywords: Bibliographic systems, Data mining, Digital humanities, Library systems, Text mining
- 80 Title : Invisible institutional repositories: addressing the low indexing ratios of IRs in Google  
Author : Kenning Arlitsch, Patrick S. O'Brien  
Keywords: Digital libraries, Google Scholar, Institutional repositories, Metadata, Search engine optimization, Search engines
- 81 Title : Participatory technologies, pedagogy 2.0 and information literacy  
Author : Meredith Farkas  
Keywords: Communication technologies, Information literacy, Pedagogy, Teaching methods, Web 2.0
- 82 Title : Chatbots in the library: is it time?  
Author : DeeAnn Allison  
Keywords: Artificial intelligence, Chatbot, Libraries, Library facilities, Library users, Reference
- 83 Title : On discovery tools, OPACs and the motion of library language  
Author : Priscilla Caplan  
Keywords: Communication, Discovery tools, Language
- 84 Title : Libraries, languages of description, and linked data: a Dublin Core perspective  
Author : Thomas Baker  
Keywords: Data management, DCMI, Dublin Core, Language, Libraries, Linked data, Metadata, Semantic web
- 85 Title : "Readers who borrowed this also borrowed?...?": recommender systems in UK libraries  
Author : Simon Wakeling, Paul Clough, Barbara Sen, Lynn Silipigni Connaway  
Keywords: Lending services, Library users, Next-generation, OPAC, Public libraries, Recommendations, Recommender systems, University libraries
- 86 Title : Measuring travel time and distance in library use  
Author : Sung Jae Park  
Keywords: Geographic information systems, Library users, Physical accessibility, Public libraries, Secondary data analysis, Travel, Travel distance, Travel time
- 87 Title : eBook readers: user satisfaction and usability issues  
Author : John V. Richardson Jr, Khalid Mahmood  
Keywords: E-books, Electronic books, User studies

- 88 Title : Collaboration and personal information management (PIM)  
Author : Ina Fourie  
Keywords: Collaboration, Computer software, Information, Information management, Information seeking

**Library Hi Tech News  
Volume 29 Issue 1, 2012**

- 89 Title : Frankfurt Book Fair 2011 – A Sampling of Panel Discussions and Lectures  
Author : Stephen Hrubes
- 90 Title : Move into the Cloud, Shall We?  
Author : Sharon Q Yang
- 91 Title : Reference 2.0 in Action: An Evaluation of the Digital Reference Services in Selected Philippine Academic Libraries  
Author : Marian Sabat Ramos, CHRISTINE ABRIGO
- 92 Title : Hot of the Press!  
Author : Jean-Philippe Accart
- 93 Title : Calendar - Library Hi Tech News, vol. 29, no. 1 (January 2012)  
Author : Heidi Hanson, Zoe Stewart-Marshall

**Library Management  
Volume 33 Issue 3, 2012**

- 94 Title : Myths and realities of digital reference services: Perspectives of libraries from developing countries  
Author : Ahmad Bakeri Abu Bakar  
Keywords: Malaysia, Private universities, Public universities, Reference services, User studies, Web metrics, Web sites
- 95 Title : User satisfaction surveys as decision making resources at the University of Bologna  
Author : Alessandra Citti, Angela Politi, Fulvia Sabattini, Chiara Semenzato  
Keywords: Academic libraries, Focus groups, Surveys, User studies, Users' satisfaction
- 96 Title : Aspects regarding the application of the quality principles in the university library  
Author : Cristina Albu, Adriana Cristian, Nicoleta Pistol  
Keywords: Information, Service quality assurance, Services assessment, Services quality, University libraries, User
- 97 Title : An analysis of service quality in academic libraries using LibQUAL scale: Application oriented approach, a case study in Mashhad University of Medical Sciences (MUMS) libraries  
Author : S. Pedramnia, P. Modiramani, V. Ghavami Ghanbarabadi  
Keywords: Academic libraries, Gap model, LibQUAL, Mashhad Medical University Libraries, Service quality, Service quality assurance
- 98 Title : Focusing on the human resources in academic librarianship:an outlook from Serbia  
Author : Vesna Župan

Keywords: E-information resources, Globalization, Human resource development, Librarianship, Marketing, Planning, Serbia, Training

- 99 Title : Bibliometric practices and activities at the University of Vienna  
Author : Christian Gumpenberger, Martin Wieland, Juan Gorraiz  
Keywords: Academic libraries, Austria, Bibliometric services, Bibliometrics, Information science, Library and information science, Modern librarianship, Scientometrics, University libraries, Vienna
- 100 Title : Case study on digital library's user viscosity in Chongqing University Library  
Author : Xinya Yang, Hui Yuan, Huanwen Cheng, Pak-sing Andrew Liu  
Keywords: Digital libraries, Information portal, Reader services

**Library Review**  
**Volume 61 Issue 2, 2012**

- 101 Title : Developing a collaborative faculty-librarian information literacy assessment project  
Author : Jackie Belanger, Rebecca Bliquez, Sharleen Mondal  
Keywords: Academic libraries, Assessment, Collaboration, Higher education, Information literacy, Library instruction, United States of America, Universities
- 102 Title : Information behaviour meta-models  
Author : Andrew K. Shenton, Naomi V. Hay-Gibson  
Keywords: Information literacy, Information management, Information modelling, Information research, Information searches, Meta-models
- 103 Title : User perception on library services and information resources in Kenyan Public Libraries  
Author : Charles N. Nzivo  
Keywords: Information resources, Kenya, Kenya National Library Service, Library users, Public libraries, User perceptions
- 104 Title : The role of social networking sites (SNSs) in the January 25th Revolution in Egypt  
Author : Essam Mansour  
Keywords: Egypt, Egyptian Revolution, Internet, Internet use, Social media, Social networking sites, Social unrest

**Music Reference Services Quarterly**  
**Volume 15 Issue 1, 2012**

- 105 Title : Interlibrary Loan and Music Collections: A Survey of Current Practices  
Author : Erin Conor, Lindsay Hansen & Michael J. Duffy IV
- 106 Title : Weeding Considerations for an Academic Music Collection  
Author : Shelley L. Smith
- 107 Title : Building a Collection in Electronic Music: Considerations and Sources  
Author : Elizabeth Berndt Morris
- 108 Title : Off the Beaten Path: A Retrospective  
Author : Laura L. Moody

**New Library World**  
**Volume 113 Issue 1/2, 2012**

- 109 Title : Informal screencasting: results of a customer-satisfaction survey with a convenience sample  
Author : Jody Bailey  
Keywords: Academic libraries, Computer-based instruction, Distance education, Information literacy, Library instruction, Screencasting, United States of America
- 110 Title : Are books becoming extinct in academic libraries?  
Author : Pauline Dewan  
Keywords: Academic libraries, Electronic books, E-readers, Reading, Undergraduates
- 111 Title : Towards a conceptual framework for user-driven semantic metadata interoperability in digital libraries: A social constructivist approach  
Author : Getaneh Alemu, Brett Stevens, Penny Ross  
Keywords: Digital libraries, Metadata, OPAC, Semantic metadata interoperability, Semantic Web, Social constructivism, Web 2.0
- 112 Title : LibraryPalooza: a marketing case study  
Author : Carol Lee Anderson  
Keywords: Academic libraries, Collaboration, Marketing, Outreach, Partnerships, United States of America
- 113 Title : Lessons learned: can a resource in common work?  
Author : Wyoma vanDuinkerken  
Keywords: Academic libraries, Best practices, Off campus storage, Remote storage, Resource in common, Resource sharing, Space reallocation, Storage
- 114 Title : Where's the bio? Databases, Wikipedia, and the web  
Author : Aline Soules  
Keywords: Biography, Biography Reference Bank, Contemporary Authors Online, Literature Resource Center, Online databases, Web, Wikipedia
- 115 Title : Librarians and faculty collaboration – partners in student success  
Author : Bruce E. Massis  
Keywords: Collaboration, Collection development, Faculty, Information literacy, Librarians, Libraries, Students

**New Library World**  
**Volume 113 Issue 3/4, 2012**

- 116 Title : Availability and organisation of creationist literature in UK public libraries  
Author : Archie MacDonald, David McMenemy
- 117 Title : Rural Library Services: A Qualitative Assessment of Information Provision in Selected Rural Communities in Northern Districts of Bangladesh  
Author : S.M. Zabed Ahmed, Md Shariful Islam
- 118 Title : Congratulations! You've Landed an Interview: What Do Hiring Committees Really Want?  
Author : Megan Hodge, Nicole Spoor

- 119 Title : Preparing for the 21st Century: Academic Library Realignment  
Author : Jennifer Nutefall, Faye Chadwell
- 120 Title : Digital natives, searching behavior and the library  
Author : Martin Zimmerman
- 121 Title : Web 2.0 in Library and Information Science Education: the Greek case  
Author : Emmanouel Garoufallou, Vassiliki Charitopoulou
- 122 Title : WHAT'S NEW IN LIBRARIES Access to Library Materials: A Global Fundamental Service  
Author : Bruce Massis

**New Library World  
Volume 113 Issue 5/6, 2012**

- 123 Title : Implementing Reference Statistics Collection Software at Multiple Library Service Points  
Author : Joseph Gabriel Gossett, Elizabeth Stephan, Rebecca Marrall
- 124 Title : Senior CHAT: A Model for Health Literacy Instruction  
Author : Mary Lou Strong, Ladonna Guillot, Jean Badeau
- 125 Title : Title: Ebooks and Readers in Public Libraries: Literature Review and Case Study  
Author : Jessica E Moyer, Jennifer Thiele
- 126 Title : Assessing the Good Will of Community Users in an Academic Library  
Author : Wanda V. Dole, J.B. Hill
- 127 Title : Cultivating community, promoting inclusivity: collections as fulcrum for targeted outreach  
Author : Michelle M. Maloney
- 128 Title : Plagiarism and International Students in Academic Libraries  
Author : Martin Zimmerman
- 129 Title : Post-Literacy and the Library  
Author : Bruce Massis
- 130 Title : Bobcatsss 2012 Conference Report: Amsterdam, Netherlands  
Author : Jennifer Sue Thiele, Jessica Emily Moyer

**New Review of Children's Literature and Librarianship  
Volume 17 Issue 1, 2012**

- 131 Title : The European Context of Nator's Children's Stories on the Theme of Crossing Over the Worlds  
Author : Sanja Frankovic
- 132 Title : The Children's Book Council of Australia and the Judging of Literary Excellence  
Author : Mark Macleod

- 133 Title : The Changing Portrayal of Pirates in Children's Literature  
Author : Alexandra Phillips
- 134 Title : From Slate to Slate:What Does the Future Hold for the Picturebook Series?  
Author : Ghada Al-Yaqout

**New Review of Children's Literature and Librarianship  
Volume 17 Issue 2, 2012**

- 135 Title : What is a Picturebook? Across The Borders of History  
Author : Barbara Kiefer
- 136 Title : On the Strangeness of Pop Art Picturebooks: Pictures, Texts, Paratexts  
Author : Bettina Kümmerling-Meibauer & Jörg Meibauer
- 137 Title : Before and After the Picturebook Frame: A Typology of Endpapers  
Author : Teresa Duran & Emma Bosch
- 138 Title : "Must We to Bed Indeed?" Beds as Cultural Signifiers in Picturebooks for Children  
Author : Maria Nikolajeva & Liz Taylor
- 139 Title : Picturebooks and Multiple Readings: When We Lived in Uncle's Hat by Peter Stamm and Jutta Bauer  
Author : Jean Webb
- 140 Title : "Jings! Crivens! Help Ma Boab!" – It's a Scottish Picturebook  
Author : Maureen A. Farrell
- 141 Title : Do You Live a Life of Riley? : Thinking and Talking About the Purpose of Life in Picturebook Responses  
Author : Janet Evans
- 142 Title : Reading Mental Processes in The Arrival  
Author : Brenda Bellorín & María Cecilia Silva-Díaz
- 143 Title : Crossing Visual Borders and Connecting Cultures: Children's Responses to the Photographic Theme in David Wiesner's Flotsam  
Author : Evelyn Arizpe & Julie McAdam

**Online Information Review  
Volume 36 Issue 1, 2012**

- 144 Title : Internet search tactics  
Author : Alastair G. Smith  
Keywords: Evaluation of internet information, Information retrieval, Internet directories, Internet searching, Search engines, Search tactics
- 145 Title : Choosing e-books: a perspective from academic libraries  
Author : Magdalini Vasileiou, Richard Hartley, Jennifer Rowley  
Keywords: Academic libraries, Acquisition, Buyer decision-making, Digital resources, E-books, Electronic media, Purchase agreements, Selection criteria, United Kingdom



- 146 Title : Self-selection and the citation advantage of open access articles  
 Author : Jingfeng Xia, Katie Nakanishi  
 Keywords: Anthropological journals, Citations, Open access journal articles, Open access publishing, Self-selection, Serials
- 147 Title : Architectural support for business intelligence: a push-pull mechanism  
 Author : Jing-Shiuan Hua, Shi-Ming Huang, David C. Yen  
 Keywords: Business intelligence, Data cube, Data handling, Data warehouse, Database management systems, Extensible Markup Language (XML), Push and pull mechanism, Star schema
- 148 Title : How experience-driven community identification generates trust and engagement  
 Author : Chiu-Ping Hsu, Yi-Fang Chiang, Heng-Chiang Huang  
 Keywords: Communities, Community identification, Engagement, Normative pressure, Online community, Trust, Virtual experience, Virtual worlds
- 149 Title : Wikis as an effective group writing tool: a study in Taiwan  
 Author : Wesley Shu, Yu-Hao Chuang  
 Keywords: Collaborative writing, Collaborative writing tools, Group writing, Personal communication networks, Web 2.0, Wiki
- 150 Title : Exploring the continuance intentions of consumers for B2C online shopping: Perspectives of fairness and trust  
 Author : Yen-Ting Chen, Tsung-Yu Chou  
 Keywords: B2C, Continuance intentions, Customer satisfaction, Fairness, Modelling, Online operations, Satisfaction, Shopping, Trust
- 151 Title : Google Scholar Author Citation Tracker: is it too little, too late?  
 Author : Péter Jacsó  
 Keywords: Internet, Research work, Search engines

**Online Information Review**  
**Volume 36 Issue 2, 2012**

- 152 Title : E-Service Quality As Antecedent To E- Satisfaction: The Moderating Effect Of Culture  
 Author : Carmen Maria Sabiote, Dolores Maria Frias, Jose Alberto Castañeda
- 153 Title : Web 2.0 applications in government websites: prevalence, use and correlations with perceived website quality  
 Author : Alton Y.K Chua, Dion Goh, Rebecca Ang
- 154 Title : The value of LibraryThing tags for academic libraries  
 Author : Henk Voorbij
- 155 Title : The Effects of WebTrust Assurance on Consumers' Web Purchase Decisions: An Experiment  
 Author : Ruey-Dang Chang, Chun-Ju Fang, Yee-Chy Tseng

- 156 Title : The multiple criteria and sub-criteria for electronic service quality evaluation: an interdependence perspective  
Author : Tsuen-Ho Hsu, Li-Chu Hung, Jia-Wei Tang
- 157 Title : Subject Librarians' Perceptions of Institutional Repositories as an Information Resource  
Author : Daniel G. Dorner, James T. Revell
- 158 Title : Searching with Clustering: An investigation into the effects on users' search experience and satisfaction  
Author : Melissa Burt, Chern Li Liew
- 159 Title : Digital Records Management: The Lacking Foundation for Continuing Accessibility  
Author : Sherry L. Xie

**Program: electronic library and information systems  
Volume 46 Issue 2, 2012**

- 160 Title : Quality Evaluation of Educational Website of Himachal Pradesh University for E-Learning  
Author : Kunal Sharma, Sudarshana Rana
- 161 Title : DBpedia and the Live Extraction of Structured Data from Wikipedia  
Author : Mohamed Morsey, Jens Lehmann, Sören Auer, Claus Stadler, Sebastian Hellmann
- 162 Title : Evaluating Search Engines: a comparative study between International and Greek SE by Greek Librarians  
Author : Emmanouel Garoufallou
- 163 Title : Semantic storyboard of judicial debates: a novel multimedia summarization environment  
Author : Elisabetta Fersini, Fabio Sartori
- 164 Title : Query Classification and Study of University Students Search Trends  
Author : Majdi Ahmad Maabreh, Mohammed N. Al-Kabi, Izzat Alsmadi
- 165 Title : Second Life in the library: an empirical study of new users' experiences  
Author : Christopher Peter Clarke
- 166 Title : Non-agricultural Databases and Thesauri: Retrieval of Subject Headings and Non-controlled Terms in Relation to Agriculture  
Author : Tomaz Bartol
- 167 Title : Resolving controlled vocabulary in DITA markup: A case example in agroforestry  
Author : Thomas Zschocke

**Records Management Journal  
Volume 22 Issue 1, 2012**

- 168 Title : A Comparative Study of Metadata schemes at Swedish Governmental Agencies  
Author : Nils Erik Adam Troselius, Anneli Sundqvist
- 169 Title : Understanding functions: An organizational culture perspective

- Author : Fiorella Foscarini
- 170 Title : Enterprise Content Management (ECM) implementation in South Africa  
Author : Shadrack Katuu
- 171 Title : Paradigm shifts in recordkeeping responsibilities: Implications for ISO 15489's implementation  
Author : Pauline Joseph, Shelda Debowski, Peter Goldschmidt

**Reference Services Review**  
**Volume 40 Issue 1, 2012**

- 172 Title : Demystifying the data interview: Developing a foundation for reference librarians to talk with researchers about their data  
Author : Jake Carlson  
Keywords: Interviews, Librarianship, Roles, Terminology, Training
- 173 Title : Training Millennials: a practical and theoretical approach  
Author : Kathleen Langan  
Keywords: Computer-mediated communication, Instant messaging reference, Millennials, Student employee training, Training, Virtual learning environment, Virtual reference
- 174 Title : Video lectures help enhance online information literacy course  
Author : Ed Hahn  
Keywords: Information literacy, Information management, Library instruction, Online courses, Video lectures
- 175 Title : Research skills development through collaborative virtual learning environments  
Author : Adrian Stagg, Lindy Kimmins  
Keywords: Academic libraries, Business education, Distance learning, Information literacy, Self-directed learning, Virtual libraries
- 176 Title : Digital games in academic libraries: a review of games and suggested best practices  
Author : Mary J. Snyder Broussard  
Keywords: Academic libraries, Instructional design, Learning, Tutorials
- 177 Title : Empowered library eLearning: Capturing assessment and reporting with ease, efficiency, and effectiveness  
Author : George Germek  
Keywords: Assessment, Case studies, Information literacy, Library studies, Responsibilities, Tutorials
- 178 Title : Which platform do our users prefer: website or mobile app?  
Author : Shun Han Rebekah Wong  
Keywords: Academic libraries, Data analysis, Digital libraries, Information services, Mobile communication, User studies
- 179 Title : University of Central Florida's Campus Connections Program  
Author : Hal Mendelsohn  
Keywords: Academic libraries, Campus groups, Outreach, Partnership, Services, Students

- 180 Title : Still a mixed bag: A study of first-year composition students' internet citations at the University of Mississippi  
 Author : Alex P. Watson  
 Keywords: Academic libraries, Instructional strategy, Internet, Research, Undergraduates
- 181 Title : Incorporation and visibility of reference and social networking tools on ARL member libraries' websites  
 Author : Leila June Rod-Welch  
 Keywords: 24/7 live chat, Academic libraries, Reference, Social networks

**Reference Services Review**  
**Volume 40 Issue 2, 2012**

- 182 Title : Reference Services Review: Content Analysis, 2006-2011  
 Author : Katy Mahraj
- 183 Title : Libraries Atwitter: Trends in Academic Library Tweeting  
 Author : Darcy Del Bosque, Sam A. Leif, Susie Skarl
- 184 Title : "To tweet or not to tweet"  
 Author : Susan L. Jennings
- 185 Title : Students Say the Darndest Things On Twitter  
 Author : steven j bell
- 186 Title : "Just the Right Tweet at Just the Right Time." (contributed essay)  
 Author : Ameet Doshi
- 187 Title : Beyond broadcasting: customer service, community and information experience in the Twittersphere  
 Author : Lyndelle Robyn Gunton, Kate Davis
- 188 Title : User perceptions of ebooks versus print books for class reserves in an academic library  
 Author : Mara Degnan Rojeski
- 189 Title : Information literacy on Facebook: an analysis  
 Author : Donna Witek, Teresa Grettano
- 190 Title : Student Preference and Results after Comparing Screencast and Static Tutorials: A Usability Study  
 Author : Lori S. Mestre
- 191 Title : Engaging undergraduates in discipline-based research  
 Author : Heidi Gauder, Fred Jenkins
- 192 Title : Fore-cite: tactics for evaluating citation management tools  
 Author : William Marino
- 193 Title : Managing a Text Reference Consortium: The My Info Quest Experience  
 Author : Lili Luo, Emily Weak

- 194 Title : iBIRA - Integrated Bioinformatics Information Resource Access: Organizing the Bioinformatics Resourceome  
Author : Shri Ram, N Laxman Rao

**Science & Technology Libraries  
Volume 31 Issue 1, 2012**

- 195 Title : Science Librarians Analysis of the 2011 Nobel Prize in Chemistry: The Work of Dan Shechtman  
Author : Dana Antonucci-Durgan
- 196 Title : Science Librarians Analysis of the 2011 Nobel Prize in Physics: The Work of Saul Perlmutter, Brian P. Schmidt, and Adam G. Riess  
Author : Debra Kolah & Michael T. Fosmire
- 197 Title : Mathematically Significant: A Review of Awards in Mathematics with Emphasis on the Fields Medal  
Author : John J. Meier
- 198 Title : Profiles in Science for Science Librarians: John Bennett Fenn  
Author : Kimberly Brady, Roy Brown, Emily Johnson, Shannon Jones, Margaret Henderson, Dana Ladd, Irene Lubker & Jennifer McDaniel
- 199 Title : Contrasting the Beliefs with the Practices of the Heads of India's Council of Scientific and Industrial Research (CSIR) Libraries and Information Centers in Quality of Service Measurement and Promotion  
Author : G. Mahesh & Dinesh K. Gupta
- 200 Title : Evaluation of the Assessing Institutional Digital Assets (AIDA) Toolkit  
Author : Laniece Miller, Miriam Blake & Melanie Sorsby
- 201 Title : Vectors, Bites, and Venoms: Articles on Insects and Other Arthropods of Medical Importance. Which Journals Published the Most and on Which Insects, 2007–2011?  
Author : Tony Stankus
- 202 Title : Partnership between Engineering Libraries: Identifying Information Literacy Skills for a Successful Transition from Student to Professional  
Author : Natalie Waters, Emily Kasuto & Fiona McNaughton

**Scientometrics  
Volume 90 Issue 3, 2012**

- 203 Title : Network model of knowledge diffusion  
Author : Xia Gao and Jiancheng Guan
- 204 Title : Shapley values for assessing research production and impact of schools and scholars  
Author : Richard S. J. Tol
- 205 Title : Life sciences research in Venezuela  
Author : Carlo Caputo, Jaime Requena and Domingo Vargas

- 206 Title : Estimate of global research trends and performance in family therapy in Social Science Citation Index  
Author : Yu-Chiung Lou and Hsiao-Fang Lin
- 207 Title : Using the entropy-based patent measure to explore the influences of related and unrelated technological diversification upon technological competences and firm performance  
Author : Yu-Shan Chen and Ke-Chiun Chang
- 208 Title : Future publication success in science is better predicted by traditional measures than by the h index  
Author : Johannes Hönekopp and Julie Khan
- 209 Title : Research on the semantic-based co-word analysis  
Author : Zhong-Yi Wang, Gang Li, Chun-Ya Li and Ang Li
- 210 Title : Scientific collaboration in Library and Information Science viewed through the Web of Knowledge: the Spanish case  
Author : Jordi Ardanuy
- 211 Title : Negative results are disappearing from most disciplines and countries  
Author : Daniele Fanelli
- 212 Title : Specific character of citations in historiography (using the example of Polish history)  
Author : Władysław Marek Kolasa
- 213 Title : On first quartile journals which are not of highest impact  
Author : J. A. García, Rosa Rodriguez-Sánchez, J. Fdez-Valdivia and J. Martinez-Baena
- 214 Title : Global performance of traditional Chinese medicine over three decades  
Author : Jun-Ying Fu, Xu Zhang, Yun-Hua Zhao, Dar-Zen Chen and Mu-Hsuan Huang
- 215 Title : The blockbuster hypothesis: influencing the boundaries of knowledge  
Author : Keith D. Brouthers, Ram Mudambi and David M. Reeb
- 216 Title : Mapping the research on aquaculture. A bibliometric analysis of aquaculture literature  
Author : Fabrizio Natale, Gianluca Fiore and Johann Hofherr
- 217 Title : Unseen science? Representation of BRICs in global science  
Author : Caroline S. Wagner and Shing Kit Wong
- 218 Title : The organization of scientific knowledge: the structural characteristics of keyword networks  
Author : Sangyoon Yi and Jinho Choi
- 219 Title : Erratum to: Self-citation in American Physiological Society Journals  
Author : Alexander N. Larcombe and Sasha C. Voss

**Scientometrics**  
**Volume 91 Issue 1, 2012**

- 220 Title : The development trends of science in the CIS countries on the basis of some scientometric indicators  
Author : Renat Karamourzov
- 221 Title : Time series of scientific growth in Spanish doctoral theses (1848–2009)  
Author : Antonio Fernández-Cano, Manuel Torralbo and Mónica Vallejo
- 222 Title : Fairly sharing the credit of multi-authored papers and its application in the modification of h-index and g-index  
Author : Xuan Zhen Liu and Hui Fang
- 223 Title : Trends and performance of oxidative stress research from 1991 to 2010  
Author : Hang Wen and Yi Huang
- 224 Title : International scientific and technological collaboration of China from 2004 to 2008: a perspective from paper and patent analysis  
Author : Jia Zheng, Zhi-Yun Zhao, Xu Zhang, Dar-Zen Chen and Mu-Hsuan Huang,
- 225 Title : An empirical study of users' hype cycle based on search traffic: the case study on hybrid cars  
Author : Seung-Pyo Jun
- 226 Title : Editorial process in scientific journals: analysis and modeling  
Author : O. Mryglod, Yu. Holovatch and I. Mryglod
- 227 Title : Modeling the enrollment demand of masters programs for the Spanish public university system  
Author : Mónica Benito and Rosario Romera
- 228 Title : Top journals selectivity index and "me-too" drugs  
Author : Igor Kissin and Edwin L. Bradley
- 229 Title : Institutionalization and internationalization of research on the applications of the geographical information systems in health planning  
Author : Abdulkader A. Murad and Dimitar T. Tomov
- 230 Title : A study of factors affecting research productivity of Iranian women in ISI  
Author : Alireza Isfandyari-Moghaddam, Mohammad Hasanzadeh and Zainab Ghayoori
- 231 Title : A decade of database conferences: a look inside the program committees  
Author : Sherif Sakr and Mohammad Alomari
- 232 Title : International mobility of researchers in robotics, computer vision and electron devices: A quantitative and comparative analysis  
Author : Takao Furukawa, Nobuyuki Shirakawa, Kumi Okuwada and Kazuya Sasaki
- 233 Title : A co-word analysis of digital library field in China  
Author : Gao-Yong Liu, Ji-Ming Hu and Hui-Ling Wang

- 234 Title : Optimal diversification for R&D project portfolios  
Author : Lieh-Ming Luo
- 235 Title : How sustainable a scientifically developing country could be in its specialties?  
The case of Iran's publications in SCI in the 21st century compared to 1980s  
Author : Hajar Sotudeh
- 236 Title : An impact-citations-exergy (iCX) trajectory analysis of leading research  
institutions in India  
Author : P. Nishy, Yatish Panwar, Suresh Prasad, G. K. Mandal and Gangan Prathap
- 237 Title : Tendencies in scientific output on carbon nanotubes and graphene in global  
centers of excellence for nanotechnology  
Author : Goio Etxebarria, Mikel Gomez-Uranga and Jon Barrutia
- 238 Title : The quality-quantity-quasity and energy-exergy-entropy exegesis of expected  
value calculation of citation performance  
Author : Gangan Prathap
- 239 Title : Research productivity in education and psychology in the Philippines and  
comparison with ASEAN countries  
Author : Lorelei R. Vinluan
- 240 Title : Theory and practice of the shifted Lotka function  
Author : Leo Egghe and Ronald Rousseau
- 241 Title : A Hirsch-type index of co-author partnership ability  
Author : András Schubert
- 242 Title : Comments on "A Hirsch-type index of co-author partnership ability"  
Author : Ronald Rousseau
- 243 Title : Event report: esss 2011—Scientometric education in Indian summer at the  
University of Vienna  
Author : Christian Gumpenberger, Juan Gorraiz, Wolfgang Glänzel, Koenrad Debackere  
and Stefan Hornbostel

**Electronic Library, The  
Volume 30 Issue 1, 2012**

- 244 Title : Why and how can "sleeping beauties" be awakened?  
Author : Juncheng Wang, Feicheng Ma, Minjie Chen, Yiqing Rao  
Keywords: Information, Information awakening, Information obsolescence, Information  
utilization, Obsolescence, Prince, Sleeping beauty
- 245 Title : Availability and persistence of web citations in Indian LIS literature  
Author : B.T. Sampath Kumar, K.R. Prithvi Raj  
Keywords: India, Information management, LIS literature, Persistence, Web citation, Web  
sites



- 246 Title : Design and performance evaluation of mobile web services in libraries: A case study of the Oriental Institute of Technology Library  
 Author : Chun-Yi Wang, Hao-Ren Ke, Wen-Chen Lu  
 Keywords: Library SMS services, Mobile communication systems, Mobile video on demand, Mobile web, Service delivery, Taiwan, Web sites
- 247 Title : Virtual references services: defining the criteria and indicators to evaluate them  
 Author : María Pinto, Ramón A. Manso  
 Keywords: Reference services, Services, Technical services, University libraries, User interfaces, Virtual libraries
- 248 Title : Viable or vital? Evaluation of IM services from patrons' perspectives  
 Author : Jung-Jung Chang, Chyan Yang  
 Keywords: Academic libraries, Data communication systems, Digital libraries, Instant messaging, Reference services, Relevance
- 249 Title : E-government portals: a knowledge management study  
 Author : Hassan Behzadi, Alireza Isfandyari-Moghaddam, Majideh Sanji  
 Keywords: E-government, Government portals, Iran, Iranian ministries, Knowledge access, Knowledge creation, Knowledge management, Knowledge transfer
- 250 Title : Scholarly communication of The Electronic Library from 2003-2009: a bibliometric study  
 Author : Kamal Lochan Jena, Dillip K. Swain, Sada Bihari Sahu  
 Keywords: Bibliometrics, Bradford's Law, Citation analysis, Citation counts, Journals, Library studies
- 251 Title : An exhibition guiding system with enhanced interactive functions  
 Author : Hsien-Tang Lin, Lawrence W. Lan  
 Keywords: Art galleries, Guiding system, Interactive devices, Interactivity, Radio frequency identification, Sensory perception, Web 2.0
- 252 Title : OJAX++: demonstrating the next generation of virtual research environments  
 Author : David Jeffery, Judith Wusteman  
 Keywords: E-research, Interoperability, OJAX++, Open systems, Research, Virtual research environment, VRE

**Electronic Library, The  
 Volume 30 Issue 2, 2012**

- 253 Title : Multilinguality in Digital Libraries  
 Author : Daqing He, Dan Wu
- 254 Title : Multilinguality in Digital Libraries: A Review  
 Author : Anne R. Diekema
- 255 Title : Multilingual Needs and Expectations in Digital Libraries: A Survey of Academic Users with Different Languages  
 Author : Dan Wu, Daqing He, Bo Luo

- 256 Title : Analysing User's Queries for Cross-Language Image Retrieval from Digital Library Collections  
Author : Daniela Petrelli, Paul Clough
- 257 Title : Collaboration and Crowdsourcing: The Cases of Multilingual Digital Libraries  
Author : Tina Budzise-Weaver, Jiangping Chen, S. J. Mikhaela Mitchell
- 258 Title : Exploration and Study of Multilingual Thesauri Automation Construction for Digital Libraries in China  
Author : Wen ZENG
- 259 Title : Effective Medical Resources Searching Using an Ontology-Driven Medical Information Retrieval System: H1N1 case study.  
Author : Myongho Yi
- 260 Title : A preliminary evaluation of metadata records machine translation  
Author : Jiangping Chen, Ren Ding, Shan Jiang, Ryan Knudson
- 261 Title : Mapping Multilingual Lexical Semantics for Knowledge Organization Systems  
Author : Shu-jiun Chen, Hsueh-hua Chen
- 262 Title : Bilingual Terminology Extraction Using Multi-level Termhood  
Author : Chengzhi Zhang, Dan Wu

**The Information Society An International Journal  
Volume 28 Issue 2, 2012**

- 263 Title : Increase in Telecommunications Expenditure and the Migration of Consumption Online: The Case of South Korea  
Author : Dong Hee Lee & Duk Hee Lee
- 264 Title : The Plausibility of Cross-National Comparisons of Internet Use Types  
Author : Ellen Helsper & Monica M. Gerber
- 265 Title : Teenagers' Experiences With Social Network Sites: Relationships to Bridging and Bonding Social Capital  
Author : June Ahn
- 266 Title : Small and Medium-Sized Enterprises in Rural Business Clusters: The Relation Between ICT Adoption and Benefits Derived From Cluster Membership  
Author : Charles Steinfield, Robert LaRose, Han Ei Chew & Stephanie Tom Tong

**VINE  
Volume 42 Issue 1, 2012**

- 267 Title : Managing knowledge processes for value creation  
Author : Giovanni Schiuma, Daniela Carlucci, Antonio Lerro  
Keywords: Knowledge management, Knowledge processes, Organizational effectiveness, Organizations, Value creation

- 268 Title : Balancing exploration and exploitation in complex environments  
 Author : Anca Bocanet, Cristina Ponsiglione  
 Keywords: Complexity theory, Exploration-exploitation trade-off, Learning, Learning rates, Organizations
- 269 Title : The impact of organizational culture on the job satisfaction of knowledge workers  
 Author : Barbara Bigliardi, Alberto Ivo Dormio, Francesco Galati, Giovanni Schiuma  
 Keywords: Job satisfaction, Knowledge sharing, Knowledge workers, Motivation (psychology), Organizational culture, Pharmaceuticals industry
- 270 Title : Insurances for human capital risk management in SMEs  
 Author : Irinja Mäenpää, Raimo Voutilainen  
 Keywords: Human capital, Insurances, Intellectual liabilities, Knowledge asset protection, Risk management, Small to medium-sized enterprises
- 271 Title : A debate dashboard to enhance online knowledge sharing  
 Author : Luca Iandoli, Ivana Quinto, Anna De Liddo, Simon Buckingham Shum  
 Keywords: Argumentation mapping tools, Debate dashboard, Decision making, Grounding costs, Knowledge management, Online knowledge sharing, Visualization tools
- 272 Title : Elucidation and enhancement of knowledge and technology transfer business models  
 Author : Réjean Landry, Nabil Amara  
 Keywords: Business models, Knowledge, Knowledge management, Knowledge transfer, Organizations, Processes, Technology, Transfer, Value chain, Value creation
- 273 Title : Refining information and knowledge by social media applications: Adding value by insight  
 Author : Vilma Vuori, Jussi Okkonen  
 Keywords: Collaboration, Knowledge management, Knowledge refining, Organizational culture, Social media, Social values
- 274 Title : The influence of intellectual capital on global initiatives  
 Author : Ya-Hui Ling  
 Keywords: Globalization, Intellectual capital, International business, Organizational performance, Organizations, Taiwan

**VINE**  
**Volume 42 Issue 2, 2012**

- 275 Title : Journal based current awareness services for systems librarianship  
 Author : Fei Xu
- 276 Title : Development of modular product architecture through information management  
 Author : AHM Shamsuzzoha, Petri Helo
- 277 Title : Introducing Podcast in Library Service : An Analytical Study  
 Author : Tanmay De Sarkar
- 278 Title : Effects of interpersonal trust, team leader support, rewards, and knowledge sharing mechanisms on knowledge sharing in project teams  
 Author : Vathsala Wickramasinghe, Ruvini Widyaratne

- 279 Title : Increasing Knowledge Capturing Efficiency by Enterprise Portals  
Author : Stefan Fenz
- 280 Title : Value Co-Creation Through Collective Intelligence In The Public Sector: A Review Of Us And European Initiatives  
Author : Sean Evan Wise, Robert Paton, Thomas Gegenhuber
- 281 Title : The Combinative Effect Of Electronic Open Networks And Closed Interpersonal Networks On Knowledge Creation In Academic Communities  
Author : Karma Sherif, Methsika Munasinghe, Chhavi Sharma

## KEYWORD INDEX

KEYWORDS	ARTICLE NUMBERS	KEYWORDS	ARTICLE NUMBERS
24/7 live chat	181	Collaboration	88, 101, 112, 115, 273
Academic libraries	22, 25, 27, 95, 97, 99, 101, 109, 110, 112, 113, 145, 175, 176, 179, 180, 181, 248	Collaborative writing	149
Acquisition	145	Collaborative writing tools	149
Advanced IT adoption	40	Collection development	115
Anthropological journals	146	Communication	1, 83
archives	3, 5	Communication technologies	81
Argumentation mapping tools	271	Communities	1, 148
Art galleries	251	Community identification	148
Artificial intelligence	82	Complexity theory	268
Assessment	96, 101, 177	Computer games	78
Attitudes	55	Computer software	88
B2C	150	Computer-based instruction	109
Bibliographic systems	79	Computer-mediated communication	173
Bibliometric services	99	Contemporary Authors Online	114
Bibliometric study	38	Contingency planning	39
Bibliometrics	99, 250	Contingency theory	39
Biography	114	Continuance intentions	150
Bradford's Law	250	Continuous learning	56
Business education	175	Copyright	26
Business intelligence	147	Copyright law	28
Business models	272	Cost savings	20
Business process modeling	37	Culture	54
Business process re-engineering	37	Customer satisfaction	150
Buyer decision-making	145	Data analysis	86, 178
Case analysis	54	Data communication systems	248
Case studies	1, 54, 177	Data cube	147
Change management	19, 21	Data handling	147
Chatbot	82	Data management	84
Chinese organizations	54	Data mining	79
Citation analysis	38, 250	Data warehouse	147
Citation counts	250	Database management systems	147
Citations	146	Databases	1, 2
Cloud computing	19	DCMI	84
Clustering	3	Debate dashboard	271
		Decision making	271

KEYWORDS	ARTICLE NUMBERS
Digital archives Long-term preservation	5
Digital humanities	6, 79
Digital information	5
Digital libraries	5, 6, 77, 80, 100, 111, 178, 248
Digital resources	145
Discovery tools	83
Distance education	109
Distance learning	175
Distributed collections	3
Distribution management	37
Distribution process	37
Document delivery	19, 20, 23
Dublin Core	84
E-books	28, 87, 145
Efficiency	20
E-government	36, 249
E-information resources	98
Electronic books	87, 110
Electronic document delivery	19
Electronic media	145
Empirical research	48
Enablers	40
Enterprise resource planning (ERP)	39
E-readers	110
E-research	252
Evaluation of internet information	144
Exploration-exploitation trade-off	268
Extensible Markup Language (XML)	147
Focus groups	95
Gap model	97
Geographic information systems	86
Globalization	98, 274
Google Scholar	80
Governance	47
Government portals	249
Grey literature	28

KEYWORDS	ARTICLE NUMBERS
Grounding costs	271
Group writing	149
Guiding system	251
Human capital	270
Human resource development	98
Information	78, 88, 96, 244
Information awakening	244
Information integration	3
Information literacy	81, 101, 102, 109, 115, 174, 175, 175, 177
Information management	3, 88, 102, 174, 245
Information modelling	102
Information obsolescence	244
Information portal	100
Information preservation	5
Information research	78, 102
Information resources	103
Information retrieval	144
Information science	99
Information searches	78, 102
Information seeking	88
Information services	2, 178
Information systems	1,
Information utilization	244
Inhibitors	40
Innovation	48, 50
Instant messaging	173, 248
Instant messaging reference	173
Institutional repositories	80
Institutional support	6
Instructional design	176
Instructional strategy	180
Insurances	270
Integration	3, 36
Intellectual capital	274
Intellectual liabilities	270
Intellectual property	26
Intentions	55

KEYWORDS	ARTICLE NUMBERS
Interactive devices	251
Interactivity	251
Interfirm relations	50
Interlending	19, 20, 21, 22, 23, 24, 27
Interlibrary loan	19, 20, 25, 26, 27
Internet	104, 151, 180
Internet directories	144
Internet searching	144
Internet use	104
Interoperability	36, 111, 252
Iranian ministries	249
IT governance	47
Job satisfaction	269
Journals	38, 250
Kenya National Library Service	103
KM function	47
KM governance	47
Knowledge access	249
Knowledge acquisition	50
Knowledge asset protection	270
Knowledge behavior	51
Knowledge creation	49, 249
Knowledge exchange	53, 56
Knowledge loss	51
Knowledge management	47, 48, 51, 52, 53, 55, 56, 249, 267, 271, 272, 273
Knowledge management strategies	53
Knowledge processes	267
Knowledge refining	273
Knowledge retention	51
Knowledge sharing	52, 53, 54, 55, 269, 271
Knowledge strategy	48
Knowledge transfer	49, 249, 272
Knowledge workers	269
LADD	21
Latin America	1, 2
Leadership	49

KEYWORDS	ARTICLE NUMBERS
Leadership development	49
Learning	176
Learning rates	268
Lending services	85
LibQUAL	97
Librarians	115
Librarianship	98
Libraries	77, 78, 82, 84, 115
Library and information science	99
Library buildings	77
Library facilities	77, 82
Library instruction	101, 109, 174
Library projects	6
Library SMS services	246
Library studies	177, 250
Library systems	79
Library users	77, 82, 85, 86, 103
Licence agreements	26
Linked data	84
LIS literature	245
Literature Resource Center	114
Management succession	49
Manufacturing resource planning	39
Mashhad Medical University Libraries	97
Metadata	80, 84
Meta-models	102
Mobile communication systems	246
Mobile video on demand	246
Mobile web	246
Modelling	102, 150
Modern librarianship	99
Multi-level	54
Narratives	52
National libraries	23
Non-governmental organizations	56
Normative pressure	148
Obsolescence	244

KEYWORDS	ARTICLE NUMBERS
Off campus storage	113
OJAX++	252
One-stop portal	36
Online community	148
Online courses	174
Online databases	114
Online knowledge sharing	271
Online operations	150
Ontologies	3
OPAC	85, 111
Open access journal articles	146
Open access publishing	146
Open archives	3
Organizational behaviour	51
Organizational culture	269, 273
Organizational effectiveness	267
Organizational performance	274
Organizational structures	39
Organizations	267, 268, 272, 274
Outreach	112, 179
Partnerships	112
Pedagogy	81
Performance	48
Persistence	245
Personal communication networks	149
Pharmaceuticals industry	269
Physical accessibility	86
Planning	39, 98
Post-implementation	39
Principal component factor analysis	51
Private universities	94
Process improvement	23
Public libraries	85, 86, 103
Public sector organizations	53
Public university	6
Publications	1
Purchase agreements	145

KEYWORDS	ARTICLE NUMBERS
Push and pull mechanism	147
Radio frequency identification	251
RapidILL	20
Reader services	100
Reading	110
Recommendations	85
Recommender systems	85
Reengineering	37
Reference services	94, 247, 248
Relais	21, 23
Relais ILL	21
Relevance	248
Remote storage	113
Research	180, 252
Research activities	4
Research output	4
Research visibility	4
Research work	151
Resource in common	113
Resource sharing	19, 20, 113
Responsibilities	177
Risk management	270
Scholarly editing	6
Scholarly journals	2
Science communication	1
Science parks	50
Scientometrics	99
Screencasting	109
Search engine optimization	80
Search engines	80, 144, 151
Search tactics	144
Secondary data analysis	86
Selection criteria	145
Self-directed learning	175
Self-selection	146
Self-service	22
Selling methods	22
Semantic metadata interoperability	111



KEYWORDS	ARTICLE NUMBERS
Semantic web	84, 111
Sensory perception	251
Serials	146
Service delivery	246
Service quality	96
Service quality assurance	97
Services	179, 247
Services assessment	96
Social constructivism	111
Social media	104, 273
Social network analysis	38
Social networking sites	104
Social networks	181
Star schema	147
Storage	113
Student employee training	173
Subject matter expert (SME)	39
Succession planning	49
Supply chain management	38
Survey research	24
Surveys	24, 95
Tacit knowledge	49, 51
Teaching methods	81
Technical services	247
Technology	272
Terminology	172
Text mining	79
Training	98, 172, 173

KEYWORDS	ARTICLE NUMBERS
Transfer	49
Tutorials	176, 177
Undergraduates	110, 180
University libraries	22, 85, 96, 97, 99, 247
User	96
User interfaces	247
User perceptions	103
User studies	87, 94, 95, 178
Users' satisfaction	95
Value chain	272
Value creation	267, 272
VDX	21
Video lectures	174
Virtual experience	148
Virtual learning environment	173
Virtual libraries	175, 274
Virtual reference	173
Virtual research environment	252
Virtual worlds	148
Visibility	2
Visualization tools	271
VRE	252
Web	114
Web 2.0	56, 81, 111, 149, 251
Web citation	245
Web metrics	94
Web sites	4, 94, 245, 246
Wikipedia	114
Workflow	20, 23
Workflow analysis	23